



2021 | Legacy Brisbane Annual Review



Supporting our veterans' families.





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A tradition spanning 100 years

From the foxholes of Pozières to the battlefields of Afghanistan and Iraq

The story of Legacy has its origins in a foxhole during the battle of Pozières in France in 1916. In that foxhole, one dying digger is said to have asked his mate to pledge to look after his “missus and kids” back home.

In 1923, Legacy made a promise to help families carry on with their lives after the loss or injury of a loved one in military service. It was a simple promise that Legacy keeps today; providing the same stability, guidance and assistance that a partner would normally provide to his or her family.

To this day, we still ensure these families always have someone to turn to for support. Our support and services now extend to include the dependants of members of

today's Australian Defence Force who lose their lives or their health as a result of their military service.

Legacy Brisbane's caring and compassionate service assists more than 6,000 dependants consisting of more than 5,566 widow(er)s and children living throughout South East and Central Queensland, including the Sunshine Coast, Fraser Burnett and Rockhampton regions.



Legacy is dedicated to enhancing the lives and opportunities of our families through innovative and practical programs aimed at:



Protection of individuals and families' basic needs



Advocating for their entitlements, rights and benefits



Assisting families through bereavement



Helping people thrive, despite their adversity and loss

About Legacy

Legacy is one of Australia's oldest and most trusted charities. For almost a century, we have supported the families of those who gave their life or health for their country. We care for those in need, believing that the loss or injury of a veteran due to their service should not lead to social and financial disadvantage to his or her family.

Our Mission

Legacy Brisbane strives to ensure that the partners and children of veterans who gave their lives or health can fully realise their potential.

Our Vision

No dependant of a veteran suffers financial or social disadvantage as a result of their loved ones' death or injury.

The Legacy Ode

*Fear not that you have died for naught
The torch you threw to us we caught,
And now our hands will hold it high
Its glorious light shall never die,
We'll not break faith with you who lie
On many a field.*

Lest we forget.

The Legacy Brisbane Strategic Plan 2019–23

The Strategic Plan 2019 – 2023 identifies five strategic pillars to guide our operations in fulfilling our charter and achieving our vision of no social or financial disadvantage for the families of our fallen and injured veterans. The pillars are:

1

Service Delivery

Ensure our clients receive relevant, effective and sustainable services.

2

Leadership and Governance

Ensure effective leadership, governance, planning and reporting to achieve organisational goals and regulatory requirements.

3

Sustainability

Ensure current and future organisational capability and sustainability through sound financial management, diversified income and informative reporting.

4

People and Culture

Recruit, train and retain a quality team of Legatees, volunteers and staff imbued with the Legacy culture of service.

5

Communications

Ensure effective communication with internal and external stakeholders to better connect, collaborate and participate.

Our Desired Future in 2023

Service Delivery

Our programs are delivered by an adequately resourced workforce to achieve a planned, sustainable and measurable impact.

Leadership and Governance

We are structured, organised and managed through clear policies, procedures and practices to deliver on the mission.

Sustainability

Our finances are managed effectively with diverse revenue streams and a strong balance sheet to guarantee our future.

People and Culture

Our people are properly developed as a team, reflecting our values and imbued with the Legacy culture of service.

Communications

We have effective, open and purposeful communications that promote collaboration and participation.

Our Impact story

In 2021, we continued to care for our dependants



Over 5,366 Widow(er)s

Currently supported with wellbeing contacts, social activities and linking to relevant support services across South East, Central and Western Queensland.



121 People with a Disability

Participate in social activities and events, combating social isolation and linking to relevant services, such as the NDIS.



229 Legacy Youth

Mentored through leadership and personal development skills, promoting a sense of connectedness and belonging; and assist with their transition from teenagers into adulthood



Over 47 families supporting an incapacitated Veteran

Engage with Legacy in times of crisis through the Family Assist Program. Legacy provides flexible and practical wellbeing and community support to medically discharged veterans and their families who have an injury or illness due to their service.

Through the work of our committed Legatees and staff who continued to find new innovative ways to respond to the challenges of service delivery...

295 Legatees

Volunteer members who make a personal commitment to assist the families of those who served their country. Legatees are the backbone of Legacy and deliver the vast majority of our services.

53 Laurel and Care Clubs

Groups that bring together Legacy widows in an atmosphere of friendship and caring to combat social isolation and promote peer support.



11,197 contacts to dependants

Through Legatees, staff and through Laurel Clubs and Care Groups.



28 dependant events

Including backyard assists and virtual youth leader workshops. Providing social connection, respite and support to our dependents.

Underpinned by Legacy's vision is to ensure that there is no social nor financial disadvantage to the dependants of our fallen or incapacitated veterans.



Relieving financial hardship

We are there in times of hardship, providing financial support. We provide for basic needs, and advocate for their rights and benefits.

Delivering social connection services

We are there in times of loss and grief, providing ongoing social support to families. We work to ensure the emotional health and wellbeing of those we serve.

Providing developmental opportunities

We are there for the long-term, providing for the educational and development goals of families. We help those we serve to grow and thrive despite adversity.

\$1,065,801 spent

On service delivery throughout the year.

President's Report 2021



In this report last year, I observed that we could all probably agree that 2020 was an extraordinary year.

This year, I had hoped to be able to note a steady return to 'ordinary'. Unfortunately, 2021 proved to have almost as many COVID-19 induced challenges as 2020. As I write this (January 2022) we are in the throes of the Omicron 'surge' and adapting to meet the challenges generated by it. A certain feeling of *déjà vu*!

Under the overarching imperative to ensure that, as far as possible, our people were protected from COVID-19 in 2021, we were obliged to continue re-casting everything we did from service delivery to the operation of Legacy House and the many activities we would ordinarily conduct in the course of a year. This affected everyone – Legatees, staff, volunteers and, of course, those in our care.

Overcoming the consequential challenges was a continuing testament to the initiative, patience and hard work of the whole Legacy family in adapting, maintaining the delivery of our services and planning for a future which will contain many changes flowing from the pandemic. On the positive side, a number of the changes will allow our future operations to be more efficient and effective including a much enhanced IT system.

On another positive note, our fundraising for 2021 was more successful than we dared to hope. This was a result of some new initiatives implemented by the Fundraising, Marketing and Communications team and the ongoing generosity of the Queensland community without whose support we simply could not continue to provide our services to our beneficiaries.

Some of the major features of the year included:

Establishment of a new Legacy House

Since the sale of Legacy House last year, the Development Working Group (Chaired by Legatee Paul Power) has worked hard to develop a preferred solution. After a number of false starts, we learned of the availability of the old Red Cross House site adjacent to the Greenslopes Hospital. The site is owned by DVA but will be remediated and sold to the Brisbane City Council (BCC). Negotiations with BCC have resulted in Legacy being the preferred occupier of the site. When completed the site will contain parklands and Legacy House.

There are a number of hoops to go through including remediation, sale of the site to BCC and sale of a suitable portion to Legacy, the design and construction program and move to Greenslopes.

The process is in hand and the target date for the move is December 2023 – coincidentally

the year of Legacy's centenary celebrations.

The Greenslopes site has many advantages including proximity to the Gallipoli Medical Research Foundation and the Greenslopes hospital.

Service Delivery

The way we deliver our services must reflect the needs of our beneficiaries, contemporary community standards, increasingly complex regulatory obligations and the capacity of our Legatees, volunteers and staff. The on-going pandemic has added a new dimension to all of the foregoing and has forced us to adapt to 'service delivery in the time of COVID. I'm pleased to report that we did adapt and, while compromises had to be made, the Legacy team met the challenges with determination and initiative.

We were extremely fortunate to have the pro-bono services of Accenture to examine our business processes and measure them against worldwide best practice. This independent review enabled us (with Accenture's invaluable assistance) to develop a plan for the improvement of our business processes. It will not happen overnight but we are taking the first steps down the path. Improvement and enhancement of our IT system is fundamental to improving our processes.

Support from the ADF

We continued to receive splendid support from the ADF. We could not have carried out many of our activities without it and, as usual, it was provided willingly and in full measure notwithstanding the many additional tasks thrust upon the ADF. We are most grateful.

A new initiative, Run Army, was held for the first time at Gallipoli Barracks and was a great success. In 2022 it will be expanded into a full-scale fun-run through the streets of the CBD and over the Story Bridge. Legacy is the 'charity of choice' for the event.

Our Patron

Our long-serving Patron, His Excellency the Honourable Paul de Jersey AC relinquished the position of Governor on 01 November 2021. He was succeeded by Her Excellency the Honourable Dr Jeanette Young PSM. Her Excellency has accepted our invitation to be the Patron of Legacy Brisbane - thus continuing a long-standing tradition of Vice-Regal Patronage of our Club. She was also our Guest of Honour at the Gala Dinner on 06 November and announced her Patronage at that event.

Finances

This Annual Report shows that we remain in a sound financial position in spite of the challenges presented by the pandemic. The Financial Report contains details.

It is now clear that many 'traditional' fundraising activities no longer appeal to the community in the way they once did. New fundraising strategies have been put in place and have been successful. We must now continuously adapt our fundraising activities to meet community expectations. We are operating in a crowded market with many not-for-profit organisations and continued success will depend on us being entrepreneurial and imaginative in this field. That said, the generosity of the community in 2021 and the hard work of Legatees and volunteers has been wonderful and very much appreciated.

What lies in store for 2022?

At the time of writing a mask mandate has just been re-imposed thanks to the spread of the Omicron variant of COVID-19. The spread of this variant is unsurprising - the more so with the re-opening of the Queensland borders. As we learn to live with the virus, I suspect there will be further COVID-induced interruptions to our operations in 2022. Hopefully they will be less dramatic than those of 2020 and 2021.

I think we will have three major 'strands' of activity in 2022:

- Maintenance and development of the delivery of our services to our beneficiaries
- Progression of the Legacy House project
- Staged implementation of the recommendations of the Accenture report.

The first point is fundamental and the two others will position Legacy Brisbane well for the future.

Finally ...

This is my last Annual Report as the President of Legacy Brisbane. It has been a privilege and a pleasure to hold the position for the last two years. The pandemic struck as I assumed the position and presented unique challenges.

I regret that the restrictions generated by COVID prevented me from getting out and about as much as I would have liked. Zoom meetings compensated to some extent but, useful as such meetings are, I think they are an adjunct to, rather than a replacement for, face-to-face communication.

I would like to thank the whole Legacy family for your initiative, determination and flexibility in meeting our challenges and maintaining our services to our beneficiaries. Adaptations had to be made but everyone rose to the occasion and I thank you for that resolve. The coming years hold much potential and I have no doubt that Legacy Brisbane will, as usual, adapt, deliver and thrive.

Yours in Legacy,



Andrew Craig
President

CEO's Report 2021

It is an honour to serve in an organisation such as Legacy; and particularly during years where the challenges of COVID continue to test traditional service delivery, dependant support, governance and fundraising activities.

The calibre of our Legatees, staff and volunteers has shone brightly in 2021, as we continued to deliver upon the battlefield promise to look after the families of our fallen and the families of our incapacitated veterans.

Pleasingly, in 2021 we were able to engage in more of our traditional activities than we did during 2020. Our contact groups conducted more physical rather than virtual meetings. Our Legacy Care Groups and Laurel Clubs had more physical meetings in their local areas.

Our Legatees were able to visit homes on a more frequent basis than in the previous year. Of course, there were also disappointments. Our 2021 Summer Camp was cancelled with three days' notice due to an immediate shut down of local government areas that included Brisbane and surrounding council areas. We simply, as a Legacy family, planned and prepared our activities throughout the year with a positive mindset and when the environment and government direction prevented the occurrence of the activity we responded accordingly.

The cancellation of activities for our dependants is always a great disappointment however our families responded with understanding and compassion on each occasion. We will maintain the same mindset and perspective in 2022.



Legacy House

The President has provided an overview of the new Legacy House planning in his report. Importantly, the new Legacy House will co-locate with existing veterans and family services operating out of the Greenslopes Hospital Precinct which includes both Medical and Medical Research support that currently has Gallipoli Medical Research Foundation (GMRF) and Keith Payne VC Mental Health unit as well as Greenslopes Private Hospital.

Within the new Legacy House at Greenslopes, a permanent collaborative group has been included to allow RSLQ, Mates 4 Mates, Open Arms and others to occupy and collaborate service delivery needs particularly to those families supporting an incapacitated veteran. This will assist Legacy to adapt services to our dependants to meet evolving needs in a collaborative and supportive environment. I wish to acknowledge the great support of Cr Fiona Cunningham, Coorparoo Ward, for her stewardship of getting a portion of the land at Greenslopes

sold to Legacy to build the new Legacy House. Further, I would like to thank the following business supporters who have provided their considerable expertise free of charge to Legacy through the planning of Legacy House:

- Brisbane City Council Project Management Group,
- Gripfast Consulting,
- St Hilliers,
- Urbis Town Planning,
- WT Partnership Australia, and
- ADP Consulting.

Hayball Architects are designing the new Legacy House and in 2022 we will commence a capital raising campaign to fund the build.

Dependant Programs

Each year Legacy conducts an in-depth review of one program. For 2021, this was our program that supports clients with a disability. The Person with a Disability (PWD)

Program was established in the early 2000s recognising the unique and individualised needs of this dependant group.

The landscape for PwD has changed considerably since the program was established, including the roll out of the National Disability Insurance Scheme between 2016-2019. This has meant that Legacy must continually review its service provision to ensure that there is limited duplication of service and that the dependant receives the most appropriate services (internal or external to Legacy) to live the life they want.

The review involved consultation with dependants themselves and their carers, analysis of available data, investigation of what other Legacy city clubs do and analysis of the environment. Key recommendations were made from the findings including a full reassessment of all dependants and their needs. This was where a partnership with QUT was developed and 18 students bought on board to support contacting the dependants. Both the dependants and the students benefited from this partnership. In 2022, the Youth Leader Program will be reviewed.

Fundraising, Marketing and Communications

Legacy is reliant on community and philanthropic support to fund our work and we were grateful to once again have the support of our generous donors, corporate partners and volunteers.

A stand out of this year's fundraising activities was the Run Army fun run held at the Gallipoli Barracks in April. It was wonderful to see the Army and the community get together and raise funds for Legacy. We are looking forward to expanding the event in 2022 with a new location in the Brisbane CBD and a virtual version that will support Legacy Clubs around Australia.

Another stand out was the strengthening of many of our corporate partnerships. We are particularly grateful to Boeing for a grant of \$100,000 US announced at the Legacy Gala Dinner; Rheinmetall

Defence Australia for their ongoing support during the second year of our partnership; and NIOA who announced their partnership with Legacy at the end of 2021.

We need to continue to adapt our fundraising to meet community expectation and contemporary practices. In 2022 we plan to launch a Giving Day during Legacy Week to provide another avenue in which potential donors can give to us. This will enhance our current fundraising activities and ease the pressure on Legatees and volunteers selling merchandise in their local area.

I continue to be humbled by the many people and organisations that take our mission into their hearts and contribute to our services whether through financial support or volunteering their time or talent. We thank all of our supporters most sincerely for your ongoing generosity.

People and Culture

Our Legatee cohort remains to have a strong 91% satisfaction rate, despite the external challenges of the COVID-19 pandemic and the general trends in the volunteering community, as reflected in the 2021 State of Volunteering QLD report. Our focus for 2022 is supporting our Legatees with their health and family/work commitments so they can continue the important work with our clients, whilst recruiting a new generation of Legatees. We have actively reviewed our Legatee onboarding process, finding efficiencies and looking for opportunities to enhance their experience when joining Legacy. We have built a solid 3-year program of works for Legatees and staff, strategies across retention, development, connection, engagement and reporting. With new People and Culture metrics and reporting system, new programs and initiatives will be carefully tracked to measure Legatee wellbeing and productivity.

Finance and Sustainability

The complete audited 2021 Financial Statements are available on our website and will be lodged with the ACNC for public access in due course.

Legacy Brisbane closed the year with an operating surplus of \$29,523. We continue to be encouraged by the generous financial support of the wider community toward providing Legacy services to veterans' families.

An additional contributing factor to the provision of services across our broad district is the volunteer work of almost 300 Legatee members of the club. The financial value of their phone calls, visits, social events and personal support to Legacy widows and families cannot be reliably measured and is therefore over and above what is reported in the financial statements.

Stakeholder Engagement

The President has mentioned the great support we have received from our local Australian Defence Force bases in South East Queensland. This includes the support of the Commander of HMAS Moreton at Bulimba, the Commander 1st Division who is the Patron of Run Army, Commander of RAAF Base Amberley and the Commander of Kokoda Barracks in Canungra.

I wish to particularly note the support given from the soldiers of 7th Combat Brigade, 6th Brigade, 16 Aviation Brigade and 11 Brigade located at Gallipoli Barracks Enoggera. These soldiers provide service routinely at our events, activities, Back Yard Assists and Corporate engagements. Importantly, they get to see Legacy in action and develop their own awareness of what Legacy does for the families in our care.

Yours in Legacy,



Brendan Cox
CEO

Your Impact

Your support for Legacy in 2021, made a tangible and impactful difference to families of veterans who have lost their lives or health in service to our country.

Through the joint efforts of Legatees, volunteers, staff and donors we continued to serve the more than 6,000 people in our care.

Despite the ongoing disruptions caused by COVID-19, we were able to connect widows and families through socialisation activities including camps, monthly morning teas, family activities and annual celebrations.

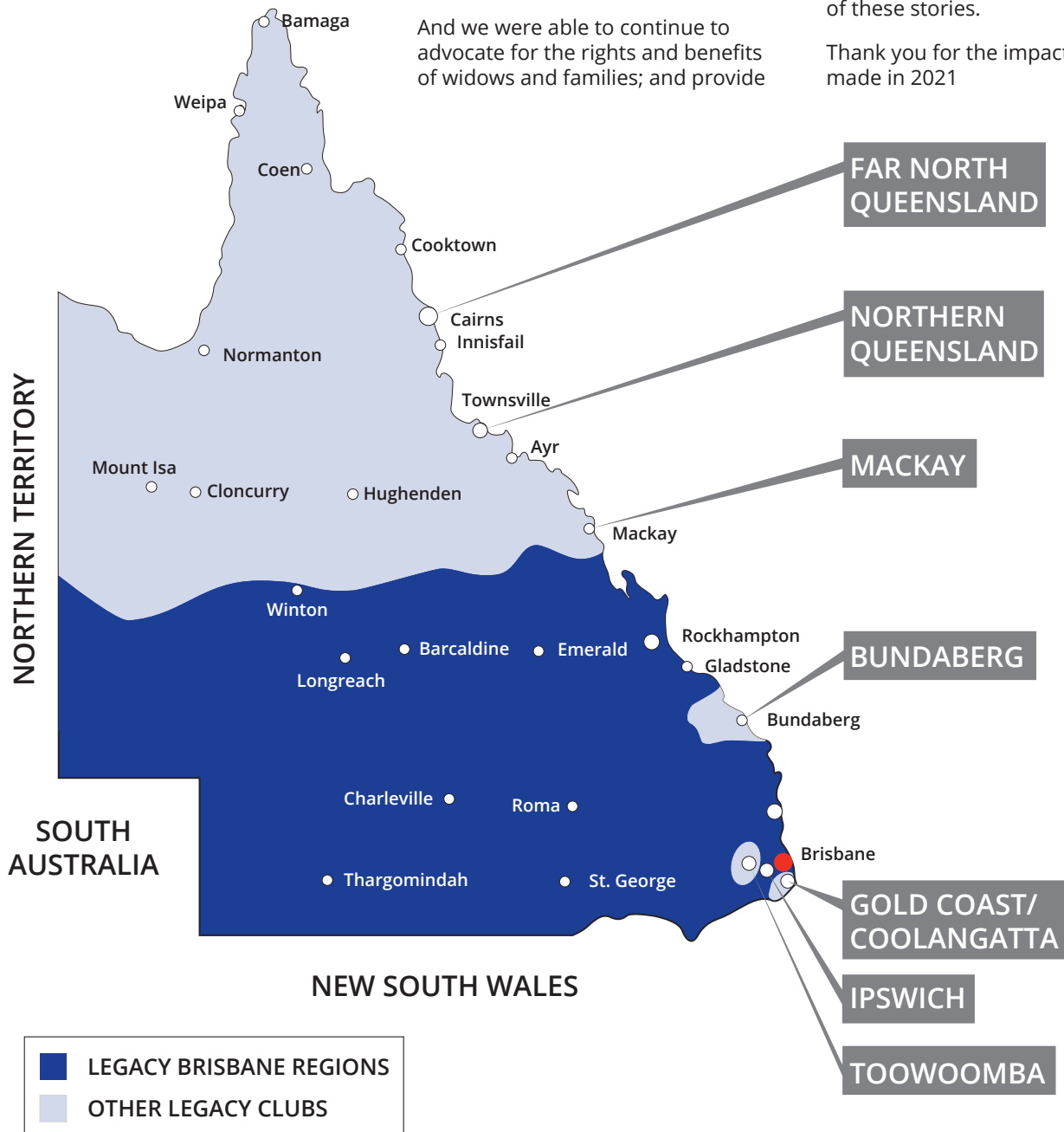
Your support enabled us to provide financial assistance and relief to struggling families and to provide education funding for children.

And we were able to continue to advocate for the rights and benefits of widows and families; and provide

emotional support through some of the most painful times in recent history; including the withdrawal of troops from Afghanistan and the Royal Commission into Defence and Veteran suicide.

You support the families of our fallen and incapacitated veterans in many varied and practical ways, during some of the most difficult times. On the following pages we share some of these stories.

Thank you for the impact you have made in 2021



Elizabeth's Legacy family

Elizabeth has been part of the Legacy family for over 40 years and is a stalwart of the Brisbane Laurel Club who meet at Legacy House every Monday and Wednesday.

Elizabeth's husband served in Vietnam, and her Father in World War 2. "Dad was a Rat of Tobruk and suffered from a long-term chronic illness following his service. He carried an oxygen tank with him everywhere he went. He only received a small pension from the army and finding work was difficult so life was pretty tough," Elizabeth said.

"I moved to Puckapunyal Army Base in central Victoria with my parents in 1954 and worked as a typist in the Orderly Room for 20th National Service Battalion until I married in 1958 and moved to Southport with my husband. He had taken his discharge from the Army."

"Our first son was born in Southport, however my husband became

unsettled with civilian life and re-enlisted in the Army. He had to go through basic training again and was posted back to Puckapunyal."

"1961 found us in married quarters, with Seymour our nearest township. Our oldest son attended school there until 1967. We then moved with two more sons to Canberra before moving back home to Queensland in 1969. My husband then went to Vietnam when I was pregnant with our fourth child."

In 1974, Elizabeth's dad and husband passed away within weeks of each other. At the time Elizabeth's oldest son was 14 and the youngest, her daughter, was just three.

"Dad passed away at Greenslopes Hospital and my husband passed away suddenly from a massive coronary."

In 1976, when Elizabeth's daughter stated school, Elizabeth decided to 'check out' Legacy mainly with the idea to get her mum to join.

"At 60, mum thought she was too young for Legacy so I told her I would join too, I was 38 at the time. It took another 12 months for me to convince mum to come along!"

"At one stage I was going to Legacy every weekday apart from Tuesdays. We used to learn ballroom dancing and line dancing, Thai Chai and numerous crafts. I got involved in making papercrete poppies and then floral wreaths for schools and RSL Clubs. The wreaths were sold to RSL to help raise funds for Legacy. I remember one year we made over 600 wreaths."

"Legacy was my home away from home and my extended family. I learnt so much in those days just by listening to the other ladies."

Importantly, Legacy also helped Elizabeth to be recognised as a War Widow so that she could receive the War Widow pension.

"For 20 years I wasn't recognised as a War Widow. Legacy helped with that and it has been an enormous financial help."

Whilst the number of Widows who attend the Laurel Club meetings at Legacy House has dwindled over the years, Elizabeth still enjoys meeting with the Laurel Club ladies every week for morning tea.



'Against the odds'

Every year since 2004, Legacy Brisbane has awarded the Ted Smout medal to a young person.

Not just anyone, but a young person who has achieved 'against the odds' while demonstrating excellent personal, community or educational performance and resolution.

In 2021, Annabell MacKinney Clohesy received this special honour.

Her dad, Lance Corporal Jared MacKinney from the Brisbane-based 6th Battalion, Royal Australian Regiment was operating as a mentor to the Afghan National Army during a partnered patrol in the Deh Rawud region when he was tragically killed in a firefight.

At the time his wife, Beckie, was heavily pregnant. Beckie went into labour the morning of Jared's funeral. Their son, Noah was born shortly after the funeral. Beckie was left as

the sole parent of 2-year-old Annabell and her baby son, Noah.

"My world had just stopped. It was the most gut-wrenching, heartbreaking and emotional-numbing time. You think it's just a bad dream – that it can't be right. It had turned everything upside down," Beckie said.

Beckie and her two children were enrolled with Legacy Brisbane in February 2011.

"In the early days, Legacy was a wonderful emotional and personal support for me. I was in a blur. There was a lot of information to comprehend in the first few days, and after the ADF introduced us to Legacy they were able to help us navigate it all."

"Legacy helped to create a strong support network including our Legatee Tony who we have formed a wonderful friendship with. Tony and his wife are like grandparents to us."

"Over the last 11 years, any time I've needed something and reached out to Tony, Legacy has done everything

they can to help. Their volunteers bend over backwards and do whatever they can for families that have been struck with tragedy."

Legacy has a long history of nurturing the development of children with a special priority given to education. Now 14, Annabell is a conscientious student who excels in her schoolwork.

"Annabell knows that people care about her and all the hard work she puts in is worth the effort. She strives to achieve the very best she can. Receiving the Ted Smout Youth Medal is just a reminder of how rewarding it can be to push yourself to do your best."

Edward Smout, better known as Ted, was born on 5 January 1898 and was an Australian soldier in World War 1. Ted joined Brisbane Legacy in 1937 and at the time of his death in 2004, he had amassed an unprecedented 67 years as a member of the Legacy Club of Brisbane.



Madi shares her story

For Legacy Youth Leader Madi Spedding, sharing her story at the Legacy Gala Dinner was a highlight of 2021.

Madi's speech starts with, my dad, Mark Raymond Spedding of the Royal Australian Airforce was a brave, selfless, caring and genuine human."

"When dad left for his tours of the Middle East, I felt like I'd lost my best mate but little did I know that was only the tip of the iceberg," Madi goes onto say.

"Dad wasn't the same when he returned from his last tour. He was severely injured after being thrown from a truck. Following multiple surgeries on his back, shoulder, and neck, he began fading away before my eyes."

In January 2012, when Madi was just 14 years old, her dad tragically passed away. Madi and her mum found Mark unresponsive and not breathing on the bathroom floor. Madi called 000 as her mum commenced CPR.

"I was 14 years old and making a phone call that no 14-year-old should ever have to make."

"In the days following his death, the grief was overwhelming and I was coming to terms with the fact I was due to start high school in the coming weeks."

"Legacy reached out shortly after dad's death. The support mum and I received from Legacy was beyond anything I could have imagined. They provided me with a laptop before starting high school so I wouldn't be left behind in the classroom. Mum had the opportunity to connect with other women in her position, who like us, had lost their heroes, and I got to connect with other kids like me."

Madi joined Legacy Brisbane and the Youth Leader Program in 2020 shortly after moving to Brisbane for work.

"The Legacy Youth Leader program is aimed at 18 - 26-year-olds, so it provides support during our formative years, just as we are leaving school, going to university and starting our careers."

"Through the program we have been able to participate in a series of workshops with Grant Doyle from

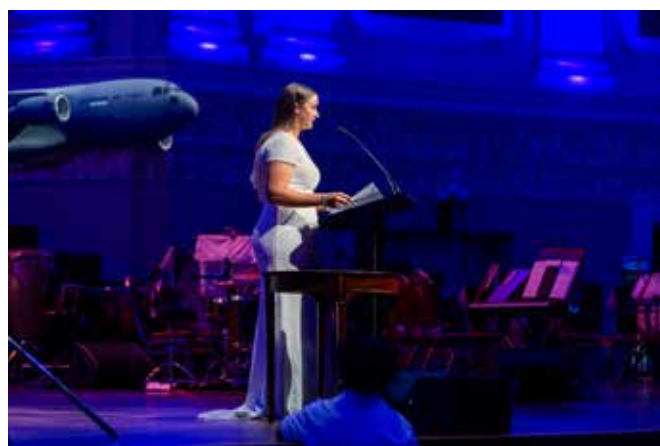
Execforce on topics like leadership, career progression and networking."

"But more importantly it has allowed us to connect to each other and to the broader Legacy Family. We have formed a bond through a shared experience. Losing a parent is not something most people experience at such a young age. Legacy provides an outlet for us to grieve with other young people who understand what it is you are going through."

"The Legacy Youth Leader Camp at the Kokoda Barracks was another highlight of 2021. During the day we did the obstacle course and learnt how to change a tyre. Both experiences, created a real sense of team and changing a tyre was a skill many of us didn't have because we had lost our dads."

For Madi, part of being a Youth Leader is the opportunity to give back to an organisation that has given so much to her, which is why speaking at the Legacy Gala Dinner was such a highlight.

"To share my story in a room full of people; some of who I knew, some of who I didn't; and to feel the outpouring of support is something I will never forget."



Human connection helps to heal

On Saturday 6 November, families of veterans that have given their health or life from Legacy Brisbane and veterans and their families from Buddy Up Australia met at West End to share stories and connect through some friendly competition.

The action-packed, fun family morning out included a jumping castle, giant Jenga, Connect Four and Segways that took over Orleigh Park – and allowed the families of veterans to come together with a community who have shared similar experiences to them.

For Natalie and her two kids Scarlett (5) and Cohen (3) it was their first Legacy event since the kids' dad Allan passed away six months ago.

"When Allan passed away our financial circumstances changed overnight. Legacy assisted us straight

away with a voucher for groceries and provided resources on where to get additional funding."

"From the very beginning when Kerri from Legacy visited us in our home, Legacy provided us with genuine human connection and emotional support that is so desperately needed."

Family days provide an opportunity for families in similar circumstances to connect and provide peer support to each other.

As Legacy CEO Brendan Cox explains, "Legacy has and will always be there for the families of our veteran community who have given their lives or health to protect our country."

"Connection is paramount for the families of our servicemen and women – the ability to share their stories and remember their loved ones who made the ultimate sacrifice in a safe and supportive environment is the core of what we do at Legacy."

For Natalie the family day was also a welcome distraction in what has been a very difficult six months.

"Scarlett and Cohen loved the family day and had a really good time making friends with the other kids," she said.

"I just want to be the best version of myself to raise my kids and Legacy is helping me get there."



Learning about Legacy

In 2021 Legacy Brisbane opened its doors to a group of tertiary students studying Human Services through a partnership with QUT.

The result had many benefits for the students and the people with disability (PWD) clients they engaged with.

One of the students, Georgia King has just completed a double Degree in Human Services and Justice, graduating in January 2022.

As Georgia explained the students were involved in two programs at Legacy; the first was with PWD clients and the second was with older widows.

“Our role was to interact with the PWD clients and help Legacy do an assessment of their needs. We were paired up with another student so we could visit clients together,” said Georgia.

“My partner and I visited about 15 clients and also conducted some assessments over the phone.”

Georgia explained that the visits were a chance for the clients to share stories about their lives through their conversations. Georgia and her partner were able to better understand any needs or concerns.

“Clients opened up to us which was just lovely. They were so appreciative of the visits because they felt cared about and some clients wanted us to visit again.”

According to Community Services Manager Claire Lyon, the students provided valuable resources to Legacy.

Legacy Brisbane currently cares for 121 dependents with disability.

By taking a personal and long-term interest in the welfare of dependents and their families, Legacy is able to link people with relevant service providers as needed, reduce social isolation and support people with a disability through education, employment and transition to residential care.

“The students provided an extra 5,250 hours resourcing for the Community Services Team. This meant that Legacy was able to contact the wider group of clients with a disability, identify if there were any unmet needs and update data,” Claire said.

“The partnership with QUT allowed us to reconnect and provide support where necessary to some of our most vulnerable clients, who were feeling more isolated than normal due to the pandemic.”

Georgia had done a few placements previously but never worked with PWD or older people before.

“It really opened my eyes and because of Legacy I am more open to working in other fields. Having 18 students during placement is a big ask but Legacy was such a supportive atmosphere”.

“I really admire all the work that Legacy does. I didn't know about Legacy until I did my placement and now I only have good things to say about them.”





Stories from our Legatees

Legatees are volunteer members who deliver the vast majority of our services.

Legatees are part of Legacy's proud traditions and actively live its values. These traditions and values have been passed on from generation to generation of Legatees in caring for the families of veterans.

Historically, Legatees were returned servicemen. Today, Legacy welcomes membership enquiries from people from all walks of life. There are currently approximately 4000 Legatees throughout Australia, some having served Legacy for more than 50 years.

Legacy Brisbane is grateful for the support of the more than 280 active Legatees who serve within our club. They support our dependents in a number of ways including providing practical support, mentorship and advocacy and also assist with fundraising and help promote Legacy in their local communities.

Legatees Gordon and Tina share what being a Legatee means to them.

Gordon Nielson

"Ten years after leaving the Army I joined an Ex-Service Organisation (ESO) and as part of my secretary/ treasurer role, I regularly spoke with a small group of WWII veterans who were Legatees, all in their eighties. Eventually they asked me to join their group, which I did. Shortly thereafter I also found myself as secretary/ treasurer of this small group.

While I was with the ESO, I attended some short TIP courses and DVA seminars on wellbeing for veterans. The knowledge I gained was a great help in my Legatee role when making contact with clients and assisting them where possible.

I learnt very quickly that there is no such thing as a 'quick visit'. Most of our Legacy Ladies are elderly and all just love a visit and a chat. Whether they are in their own home or in a nursing home a visit is important as loneliness can quickly lead to depression.

I enjoy the friendship of the other Legatees and the support available through remaining active in ESOs and other community groups. That's really great, but there is nothing better than the welcoming smile when visiting and knowing that you have made a difference to someone's life that day".

Tina Bray

"My introduction to Legacy was at a wine tasting event. I got chatting with the people at our table and met Legatee Colin Campbell. He told me how Legacy is always looking for people who are able to visit widows for a chat. I said I had some free time and I would love to visit some ladies. He suggested I go into Legacy House and have a chat with the Office Administrator, so it started from there.

I started visiting widows in 2019. In March 2020 I went to Victoria to visit family and wasn't able to return to Queensland until December, when the borders were reopened. I attempted to maintain contact with my widows via telephone.

In October 2021, with some apprehension I became the Secretary of the Contact Group for Fraser Burnett. I meet with the Laurel Group ladies at their monthly meetings, assisting them to organize activities. I have also helped out with the Bunnings Sausage Sizzles, which is fun and provides an opportunity to promote Legacy and raise funds. I assist at our annual Golf Charity Day and Legacy Week and one morning a week I do what I can to help out our Fraser Burnett Office Administrator, Merle Alexander.

I enjoy being able to assist widows in any way I can; and where I can to provide support to a wonderful group of very hard working and dedicated group of Legatees. I love to see the joy in the widows when they get together at a Laurel Group meetings and on the bus trips. Last year was my first widows' Christmas lunch. It was fantastic to see how much enjoyment the ladies got out of the day."

How you can support Legacy

Become a Legatee

Legatees are individually assigned to the partners and children of veterans who have lost their lives or health. You can be there personally for these individuals who need it most.

Make a donation

Donated funds to Legacy are greatly appreciated and are used in a variety of ways. This includes things like providing child care assistance to a widow so she can continue to go to work, helping with school fees or social activities like gymnastics classes for families, or providing meals for kids at Legacy Youth Camps.

Leave a gift in your Will

A gift in your Will to Legacy is a special way to remember the fallen and care for the living. Your generosity means Legacy can be there for veterans' families when their loved one no longer can.

Become a regular giver

You can support Legacy with a regular donation by direct debit, credit card or directly through your pay. Your regular support will help Legacy ensure the partners and children of our veterans' do not suffer socially or financially.

Fundraise

Fundraising with friends, family or colleagues is a fantastic way to make an impact to the families of our servicemen and women. You can participate in one of our events or fundraise for Legacy at any time of the year.

Become a Corporate Partner

We look for long term relationships that deliver real benefits.

Your organisation's efforts will support the families of Australian Defence Force servicemen and women who have lost their lives or their health as a result of their service.

Volunteer with us

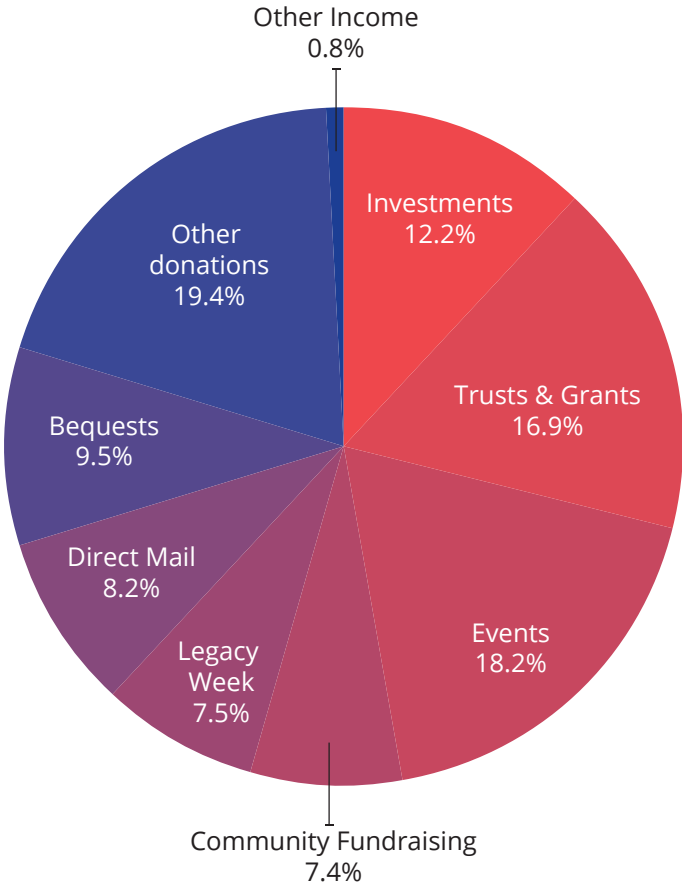
There are so many ways to get involved and help Legacy keep the promise to the families of those who served our country. Legacy offers a range of short and long-term volunteer opportunities. Find a role that suits you today.

To learn more about these opportunities please call 07 3029 5600 or visit legacy.com.au/get-involved

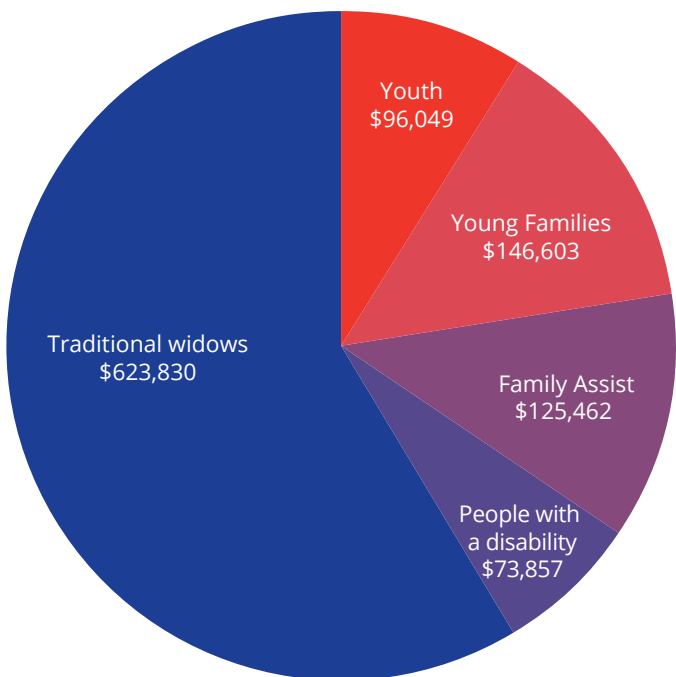


Financials

2021 Income Sources



2021 Community Services Program Funding



“There is nothing better than the welcoming smile when visiting and knowing that you have made a difference to someone’s life that day.”

Legatee Gordon Nielson

Summary Statement of Comprehensive Income

For the Year Ended 31 December 2021

	2021	2020
	\$	\$
Total revenue from operating activities	3,429,743	4,296,067
Total expenses from operating activities	(3,400,220)	(3,816,703)
Operating Surplus/ (Deficit) for the year	29,523	479,364
Other income and expenses	50,323	(11,160)
Surplus/ (Deficit) for the year	79,846	468,204
Other comprehensive income	700,883	(131,451)
Total comprehensive income	780,729	336,753

Summary Statement of Financial Position

For the Year Ended 31 December 2021

	2021	2020
	\$	\$
Total current assets	1,652,445	1,426,450
Total non-current assets	15,454,908	14,905,023
Total assets	17,107,353	16,331,473
Total current liabilities	480,028	553,312
Total non-current liabilities	730,986	662,551
Total liabilities	1,211,014	1,215,863
Net assets	15,896,339	15,115,610
Total equity	15,896,339	15,115,610

These summary financial statements have been derived from The Legacy Club of Brisbane Limited's annual financial report. The summary financial statements do not contain all the disclosures required by Australian Accounting Standards. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial report of The Legacy Club of Brisbane Limited. The Legacy Club of Brisbane Limited's annual financial report is available on our website at <https://www.legacy.com.au/clubs/qld/brisbane/about-us/>.

REPORT OF THE INDEPENDENT AUDITOR ON THE SUMMARY FINANCIAL STATEMENTS

TO THE DIRECTORS OF THE LEGACY CLUB OF BRISBANE LTD

The accompanying summary financial statements, which comprises the summary statement of financial position as at 31 December 2021 and the summary statement of comprehensive income for the year then ended are derived from the audited financial report of The Legacy Club of Brisbane Ltd (the Company) for the year ended 31 December 2021. We expressed a qualified audit opinion on that financial report in our report dated the 25 February 2022 (see below).

The summary financial statements do not contain all the disclosures required by Australian Accounting Standards. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial report of the Company.

MANAGEMENT'S RESPONSIBILITY FOR THE SUMMARY

Management is responsible for the preparation of the summary financial statements on the basis described in the summary financial statements.

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL REPORT

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*.

QUALIFIED OPINION

In our opinion, the summary financial statements derived from the audited financial report of the Company for the year ended 31 December 2021 are a fair summary of that audited financial report, on the basis described in the notes to the summary financial statements. However, the summary financial statements are misstated to the equivalent extent as the audited financial report of the Company for the year ended 31 December 2021.

The misstatement of the audited financial report is described in our qualified audit opinion in our report dated 25 February 2022. Our qualified audit opinion is based on the fact that donations, appeals and other fundraising events are a significant source of fundraising revenue for the Company. The Company has determined that it is impracticable to establish control over the collection of fundraising prior to entry into its financial records. Accordingly, as the evidence available to us regarding revenue from this source was limited, our audit procedures with respect to fundraising income had to be restricted to the amounts recorded in the financial records. We therefore are unable to express an opinion whether fundraising income of the Company recorded is complete.

Our qualified audit opinion states that, except for the effects of the described matter, the financial report gives a true and fair view of the financial position of the Company as at 31 December 2021, and of its financial performance for the year then ended in accordance with Australian Accounting Standards.

UHY Haines Norton
Chartered Accountants

Brisbane, 7 March 2022

Reece Jory
Partner

Liability Limited by a scheme approved under Professional Standards Legislation.

UHY Haines Norton, a partnership in Brisbane (ABN 76 898 082 094) is an independent member of UHY Haines Norton an association of independent firms in Australia and New Zealand and a member of UHY, an international association of independent accounting and consulting firms.

Not your average
bean counters...

Our Board of Directors

President, Legacy Club of Brisbane & Chairman, Board of Directors	Andrew Craig OAM
Non-executive Director & Treasurer	Rex Isherwood
Non-executive Director	Todd Crowley
Non-executive Director	Professor Elisabeth Findlay
Non-executive Director	Brian Hollins CSC OAM
Non-executive Director	COL James Hunter CSC
Non-executive Director	Melinda McCormack
Non-executive Director	Dr Annabel McGuire
Non-executive Director	Simon (Don) Roach
Non-executive Director	Lee Shimbel

We thank the following Board members who ended their service on the Board in 2021:

Rick Davis
Barbara Lawrence
Paul Power
Ross Willis







Supporting our veterans' families

LEGACY BRISBANE

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LEGACY ROCKHAMPTON & CENTRAL QUEENSLAND

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legacy.com.au/brisbane

