

7th Annual Report

2020 - 2021

LEGACY AUSTRALIA INCORPORATED





THE SPIRIT OF LEGACY IS

SERVICE

Australian War Historian C.W. Bean once said that from the First World War, three great institutions emerged - The RSL, The Australian War Memorial and Legacy.

Bean said “perhaps the finest movement that emerged from the war (was) – the Legacy Clubs, originated by General Gellibrand and some of those whom he formerly led – whose members now undertake, in place of their dead or disabled comrades, to guide and help those comrades’ children.”

Legacy was founded in 1923, the year that Melbourne Legacy Club was formed. Currently there are 44 Legacy Clubs established around the country and 1 in London.

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A MESSAGE FROM OUR CHAIRMAN

LEGATEE RICK CRANNA



The COVID-19 pandemic has made the past twelve months very challenging for Legatees and staff to ensure that our Beneficiaries are contacted and assisted with any comfort or care they may need during long periods of isolation. I am very proud to report that all Clubs have made a magnificent effort in adjusting their normal procedures and indeed their lives to ensure that our beneficiaries, particularly our elderly widows, are being cared for.

The pandemic has caused many beneficiary events and Legacy youth camps, including the planned Legacy Kokoda Trek, to be postponed, with contact by Clubs in lockdown areas made principally by telephone or electronically.

As at 31st March 2021, Legacy has 40,223 widows enrolled with Legacy, compared with 44,106 in 2020. Legacy also cares for 850 children and 314 families of veteran families who have given their health and 1107 Legacy beneficiaries with a disability who Legacy looks after for their life. This means that Legacy has many years ahead of service to our beneficiaries.

Much work has been achieved by the 2030 Steering Committee, in conjunction with Clubs, to present several alternatives for Clubs to follow, should the lack of Beneficiaries or Legatees make Clubs unable to continue the care of our Beneficiaries in the years to come.

Although most meetings were held by Zoom or other electronic means, we were able to attend and take part in several important events over the past 12 months.

I was able to attend and represent Legacy at the Australian War Memorial in August to remember and celebrate the 75th Anniversary of the end Second World War and it was wonderful to meet with some of the remaining Second World War veterans who were all introduced to the Prime Minister and other Government and Military leaders present.

Another important event I attended at the Australian War Memorial was the opening of Legacy Week, where the Guests of Honour were our Patron, the Governor General His Excellency General the Honourable David Hurley AC DSC (Retd) and Her Excellency, Mrs Hurley.

Lunch following the ceremony was very generously provided by Thales Australia and their CEO, Legacy Ambassador Mr Chris Jenkins. Thales has been a wonderful supporter of Legacy for many years and again this year has generously provided funding support to Legacy.

Unfortunately, because many Clubs were unable to sell Legacy badges and merchandise on our normal Legacy Badge Day, fundraising totals were down 64% nationally.

Legacy was represented at the Remembrance Day service at the Australian War Memorial where I accompanied two Legacy Youth to lay a wreath on the Stone of Remembrance.

The Australian War Memorial has been tremendously supportive of Legacy functions and I thank the new Director, Mr Matt Anderson PSM for the support and assistance the War Memorial and his staff have given to Legacy over the past 12 months.

I believe one of the principal roles within LA Inc. is to maintain close contact with Government, Opposition and Military leaders and the CEO Scott Warr and I have spent a great deal of our time fulfilling this function. We met with the (then) Minister for Veterans' Affairs and Defence Personnel on several occasions during the year. At a meeting held at Parliament House in December, we advised him of the amount of funds that Legacy is required to provide to support veteran families not receiving Government assistance. Over the past 12 months, Legacy spent some \$17.6m to support our Beneficiaries, particularly for those who do not receive Gold Card benefits or other government subsidies. The Minister asked to present to him funding details specifically relating to families that do not receive government assistance, and he would support a request to the Government for Legacy funding in the 2021/22 Budget Estimates. With the change in the Ministerial Portfolio, this commitment will be pursued with the new Minister.

We have met with Ex-Service Organisations and DVA many times over the past twelve months either physically or via Zoom. Legacy has been instrumental in advocating changes to DVA procedures, particularly to improve the large overlay of outstanding veteran family claims and work through the privacy issues that DVA introduced during the year. This change by DVA has prevented Legacy from receiving personal deceased veteran information so that support could be offered by Legacy to families affected by a veteran passing. This issue has now been resolved and I wish to pass on Legacy's thanks to DVA Secretary, Ms Liz Cosson AM CSC, for the support she and her staff have provided to Legacy over the past twelve months.

During the year, CEO Scott Warr and I met with the Governor General in Canberra and Military leaders of our Defence Forces including the CDF on several occasions and all expressed their very strong support for Legacy.

We are very grateful for the support the Defence Force gives each year to all Legacy Clubs across Australia. I would particularly wish to thank, the Governor General and Mrs Hurley for the wonderful support they both give to our organisation. My thanks also must be given to our Legacy Ambassadors who are very generous with their support to Legacy.

Much work has been undertaken to engage with companies and influential corporate leaders to boost the support that has enabled LA Inc to assist Clubs, particularly with several youth development programs.

Mr Garry Browne AM, Trustee of the John & Anna Belfer Trust and a Legacy Ambassador, has again generously donated funds for Youth Education, disaster support for our beneficiaries as well as support to Clubs for Legacy Youth camps. Although most Club youth camps and Youth Development programs, including the John & Anna Belfer Trust Legacy Youth Development Program with the AWM were cancelled due to the COVID-19 pandemic, these unspent funds will be available to support Club projects over the ensuing twelve months.

A new partnership has been formed with Northrop Grumman and their CEO Mr Chris Deeble who has generously donated funds to Legacy, particularly to assist with Legacy youth education. Although the \$1.5m Westpac Youth Development program has now been exhausted, these and other generous donations will enable Legacy Australia to continue to support the development and education of our young Legacy beneficiaries. These funds have also enabled Legacy Australia to provide an extra \$12,000 to increase our AVCAT Scholarships from 3 to 4.

I would like to take this opportunity to thank many professional organisations, including our Auditors, Fortunity Assurance; and Lawyers DLA Piper and Norton Rose Fulbright for their support and the many major national sponsors for their financial sponsorship and in-kind support across many of the Legacy activities.

The Legacy Centenary Committee has made great progress for the celebrations of our Centenary in 2023. With the assistance of event management company Perfect Events, we are working to raise funds to carry a Legacy Torch from our birthplace in the battlefield trenches in Pozieres on the Western Front in World War I, via London Legacy and be taken around Australia, leading up to the National Conference in Melbourne in 2023.

In March, myself, and Vice Chairman Legatee Easterbrook, attended the Centenary Celebrations of the Royal Australian Airforce which was a wonderful celebration and memorial to all those who serve and have served in the RAAF.

Other significant events that have taken place over the past year have been the issuing of new Legacy Charters to Northern Queensland Legacy Club (formally Townsville Legacy) and Far North Queensland Legacy Club (formally Cairns Legacy), and in March I was fortunate to take part in the opening of the recent renovations at Ballarat Legacy Club.

During the reporting year, Wimmera Legacy advised the LA Inc. Board that it will no longer operate as a Legacy Club from May 2021. The members resolved that all its assets and liabilities be transferred to Melbourne Legacy. While the Legatees of Wimmera Legacy will operate as a Group of Melbourne Legacy, they will continue to do the work they commenced in 1946, which is to provide dedicated service to their Legacy dependants. At 30 June 2021, cancellation of Wimmera Legacy's registration with CAV is pending.

Legacy continues to care for post-World War II veteran families, as well as the large number of Defence Force personnel who have taken part in recent conflicts. In particular, those families where veterans who have given their health forms an important part of our Legacy responsibility. Our work in caring for eligible veteran families will continue for many years ahead and I believe that Clubs and Legatees are ready and preparing to meet our future challenges.

With our Legatee numbers decreasing principally due to age (our current Legatee numbers stand at 3,607 Legatees) which is a decrease of approximately 10% from the previous year, Legacy Australia has arranged a Working Group to launch a recruiting campaign, "Service Beyond Service", in conjunction with our Clubs to target new Legatees from ex-military members who have successfully transitioned. The working group is particularly targeting the 40 – 55 age group as well as Defence Force Reserves, military suppliers, and mining companies.

Legacy is a leading national organisation that is the voice for military-connected families and advocates for their well-being and entitlements. Legacy Clubs throughout Australia provide a 'safe place' for our Legacy families to meet.

We need to work with our Legacy families to co-design our services to build family capacity and resilience across all of their life. The National Evaluation project will assist our organisation to plan and adapt our programs to meet our beneficiaries modern-day needs.

On behalf of all Legacy Clubs, I would also like to thank Sydney Legacy and Legacy Club Services for providing a 'peppercorn lease' arrangement for the LA Inc. National Office. The rental savings has contributed substantially to ensuring that an administration levy has not been applied to Clubs since 2019.

I would like to extend my appreciation to my fellow Board members who have given me great support during my time as Chairman. They give their time freely and generously in their Board duties and the Committees on which they serve, as well as caring for their beneficiaries in their own Legacy Clubs.

Finally, I would like to pass on my sincere thanks and appreciation to CEO Scott Warr and his wonderful team of dedicated staff who work so hard, many times outside working hours, to ensure that our Beneficiaries, Clubs and Legatees are well supported in all our Legacy work.

I commend this Annual Report to all Legacy Clubs.

Legatee Rick Cranna

A handwritten signature in black ink that reads "Rick Cranna". The signature is written in a cursive style with a large, sweeping initial "R".

Chairman

Legacy Australia Incorporated



National Patron

Governor-General of the Commonwealth of Australia, His
Excellency General the Honourable
David Hurley AC DSC (Retd)

Chairman

Richard Cranna

Immediate Past Chairman

Tony Ralph

Secretary

David Kelly

Vice-Chairmen

Sarnia Birch
Eric Easterbrook

Treasurer

Donald Stewart

Chief Executive Officer

Scott Warr

Commercial Bankers

Commonwealth Banking Corporation
Westpac Banking Corporation

Auditors

Fortunity Assurance

Solicitors

DLA Piper & Davies Collison Cave

Business Address

Level 7, 47 York Street, Sydney NSW 2000

Registered Address

293 Swanson Street, Melbourne VIC 3000

Postal Address

GPO Box 4020, Sydney NSW 2001



Legacy Australia strives to ensure that the partners and children of veterans who gave their lives or health in recognised military service can fully realise their potential.

Our vision is that no dependant of a veteran suffers financial or social disadvantage as a result of their loved ones' death or injury from service.

The primary purposes of Legacy Australia are:

- the care of dependants of those who served their country, namely, veterans who gave their lives or health on operational service or subsequently, and Australian Defence Force members who die in service or as a result of their service; and
- to provide a caring service, not limited to financial support to the dependants, including by way of personal endeavour by Legatees.

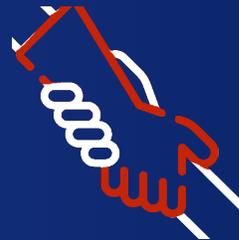
Other purposes are:

- to protect the good name and reputation of Legacy; and
- to act as the national coordinating body for Legacy Clubs including representations and/or promotion of Legacy purposes, ideals and interests at a national level.



Care and Compassion

Legacy connects beneficiaries with the most appropriate health and well-being services, or providers when required.



Provision of Support

Legacy provides grief and hardship support; financial assistance short and long term; as well as informal advice and assistance with aged care placements and emergency accommodation.



Overcoming social isolation

Legacy conducts camps and outings; personal visitation programs, transport and mobility assistance; and social, recreational and educational activities.



Advocacy

Legacy lobbies to government bodies on behalf of widows and children, provides high quality advocacy services, and represents our beneficiaries in consultation with other ESO's.



Board

Legacy Australia Inc. Board

Richard Cranna - Chairman

Sarnia Birch - Vice Chairman
Eric Easterbrook - Vice Chairman
David Kelly - Secretary
Don Stewart - Treasurer
Peter Bysouth
Robert Connor
Peter Heeney
Peter Kalkman
Peter Keane
Wayne McNee

The Board shall consist of:

- a Chairman;
- a Vice Chairman (Capital City);
- a Vice Chairman (Rural); **
- a Secretary;
- a Treasurer;
- six (6) other Directors; and
- one (1) Appointed Director if required

** At the AGM on 18 February 2021 (adjourned from 22 October 2020) a Special Resolution to amend Rule 41 of the Constitution of Legacy Australia to reduce the number of Vice-Chairmen from two – one Capital City and one Rural – to one with no requirement for ‘representation’ from any particular group was confirmed. This was due to there being no specific role for these positions and no real reason for two positions as representation is covered by the directors elected from various zones under Rule 47. As two Vice-Chairmen were confirmed on the 2021 Board, this rule will come into effect on 25 November 2021, when the Board for 2022 is confirmed.

During the reporting period, L/Philip McNamara (Zone B2: Rural NSW Southern Region) resigned from the Board. The Directors extend their appreciation to L/McNamara for his commitment and contribution to the Legacy cause during his tenure.

The membership and attendance at Legacy Australia Inc. Board meetings during the whole of the Financial year are as follows:

Legacy Australia Inc. Board Member	Dates	Eligible to Attend	Meetings Attended
Richard Cranna		9	8
Sarnia Birch		9	9
Peter Bysouth		9	9
Robert Connor		9	9
Eric Easterbrook		9	9
Peter Heeney		9	8
Peter Kalkman	Appointed 25 November 2020	5	5
Peter Keane		9	9
David Kelly		9	9
Philip McNamara	Resigned 25 November 2020	4	2
Wayne McNee		9	6
Don Stewart		9	9

Due to the continued COVID-19 environment, Board meetings were convened via Zoom Video-conference. One face-to-face meeting was held in Sydney during the reporting period. Three (3) Special Meetings of the Board were convened, and, in total, there were nine (9) Board meetings held with the Meeting arrangements as follows:

- 14 July 2020 (Special Board Meeting): Zoom Video-conference
- 29 July 2020: Zoom Video-conference
- 23 September 2020: Zoom Video-conference
- 25 November 2020: Zoom Video-conference
- 25 November 2020 (Special Board Meeting): Zoom Video-conference
- 13 January 2021(Special Board Meeting): Zoom Video-conference
- 25 February 2021: Zoom Video-conference
- 31 March 2021: Zoom Video-conference
- 26 May 2021: DLA Piper, Sydney

DLA Piper continues to support Legacy Australia Inc. and we thank the organisation for generously providing facilities for our Board Meetings.

Status

Legacy Australia Incorporated is an incorporated association under the *Victorian Associations Incorporation Reform Act 2012* and includes any regulations made under that Act. Control and governance oversight of the association is provided by a Board elected by the Member Clubs. Operational and administrative management of the association is the responsibility of the Chief Executive Officer, who is appointed by the Board.

Compliance

Legacy Australia Inc. complies with the letter and spirit of all applicable legislation and standards of corporate behaviour.

Members

The members shall be Legacy Clubs that hold a Charter. Only Member Clubs that have paid their annual subscription and levies shall be entitled to vote. The rights, including the right to vote, of a Member Club that has not paid the annual subscription and levies by the due date, shall be suspended until the payments are made. Individual members of a Legacy Club have no entitlement to the profits or assets of Legacy Australia Inc., even in the event of winding-up.

Rules

Legacy Australia Inc. is established and governed by the Legacy Australia Constitution and By-Laws made under the Constitution. By joining Legacy Australia Inc., Member Clubs agree to abide by the Constitution and By-Laws. Rules establish the structure of the association and provide for its management and direction. The Constitution may be changed by the vote of 75% of those Member Clubs voting. A copy of the current Constitution and By-Laws is always available for inspection from the office of Legacy Australia Inc. or can be downloaded from the Legacy Australia website. A copy is provided to any Member Club on request.

Audit

The appointment of a registered company auditor is approved by the Board of Legacy Australia Inc. The Board has determined that there is no justification for an independent internal auditor. Internal checking, surveillance by the external auditor, and the presence of the Finance, Audit and Risk Committee partly provide an internal audit function.

Reports to Member Clubs

Legacy Australia Inc. reports formally to Member Clubs each year through the Annual Report. Regular National Chairman's Messages, emails and correspondence on specific issues are also circulated. Communication by email between Member Clubs and the Chairman, Board and CEO is encouraged, as is Member Clubs' access to the Legacy Australia website, which includes a secure Members-only section.

Legacy Australia Office

The national office is the set of resources required to undertake the work of the Board on a day-to-day basis.

The following summarises the program activities of the Board, CEO and staff in ensuring the objects of Legacy Australia Inc. are achieved.

Legacy Australia Inc. Office aims to have:

- Effective Board members representing all views of the Legacy movement
- Qualified and efficient support staff
- Relevant information to make decisions
- Board committees with relevant Terms of Reference reporting to the Board promptly
- Well organised and managed Board meetings
- Regular Board meetings
- Quality agenda and papers prepared ahead of the meetings
- Quality minutes
- Decisions disseminated to Legacy Clubs via appropriate means promptly

National Representation

LA Inc.'s aim is to act as the national coordinating body for Legacy Clubs including national representations and/or promotion of Legacy purposes, ideals and interest at a national level. This is to protect the good name and reputation of Legacy.

On behalf of the Legacy Clubs of Australia, LA Inc. develops and maintains alliances and relationships at the national level, including making representations to, or negotiating with entities including:

- Department of Veterans Affairs
- Department of Defence and the ADF
- Federal Government and Federal departments and agencies generally
- RSL and other Ex-Service Organisations
- Australian Charities and Not for Profit Commission (ACNC)

To represent Legacy Australia at the national level in areas of:

- Media Management
- Incident Response

National Engagement

The Chairman of the Legacy Australia Inc. Board circulates a newsletter to all Clubs to communicate the key items discussed at Board meetings. Updates of National representation including information from the Department of Veterans' Affairs and marketing activities.

Many Clubs attached the Chairman's message to their own monthly Club Bulletins making it easy for all Legatees and beneficiaries to be kept informed of Legacy matters generally and importantly regarding national governance matters. All National Chairman's Messages are uploaded to the Legacy website and can be found in the Members' Area. Editions were:

- September 2020
- December 2020
- March 2021
- June 2021

Legacy Australia continues to engage effectively with corporate stakeholders. Throughout the year the Chairman has engaged with numerous supporters and stakeholders for the benefit of Legacy and its beneficiaries including the Minister for Veterans' Affairs, Department of Veterans' Affairs, Department of Defence and Defence Chiefs, Legacy Ambassadors and Corporate partners.



Legacy Australia Chief Executive Officer Scott Warr; Governor-General of the Commonwealth of Australia, His Excellency General the Honourable David Hurley AC DSC (Retd); and Legacy Australia Chairman Rick Cranna



Former Minister of Veterans' Affairs and Defence Personnel, the Hon Darren Chester MP and Legacy Australia Chairman Rick Cranna at the National Launch of Legacy Week 2020.

Committees

Membership as at 30 June 2021

National Marketing Committee

Peter Heeney - Chair

Vivian Blycha
Brendan Cox
Gary Dawson
Michael Gibbons
John Hutcheson
Peter Keane
Mark Matthews
Jo Moloney
Scott Warr

Advocacy Committee

Robert Connor - Chair

Shawn Bergquist
John McInerney
Wayne McNee
Elizabeth Ward

Legacy 2030 Steering Committee

Peter Keane - Chair

Sarnia Birch
Eric Easterbrook
Les Fisher
Peter Jenke
Wayne McDonnell
David Turner
Rick Cranna
Scott Warr
John Hutcheson

Consultative Panel

Matt Granger
Peter Kalkman
Chris McGeoch
Meredith Wyles

Governance Committee

Sarnia Birch - Chair

Eric Easterbrook
David Grierson
David Kelly

Disciplinary Committee

*The Hon. Stanley G Jones
AO - Chair*

Max Lemon (Adelaide)
Duncan Warren (Perth)
Charles Wright (Gold Coast)

Finance, Audit and Risk Management

Don Stewart - Chair

Rick Cranna
Eric Easterbrook
Peter Kalkman
Chris McGeoch
Wayne McNee

Centenary of Legacy Committee

*Peter Bysouth - Co-chair
David Kelly - Co-chair*

Mark Bourchier
Paul Crews
Peter Heeney
Barry Lloyd
Tony Ralph

Performance & Remuneration Committee

Richard Cranna
Sarnia Birch
Eric Easterbrook
David Kelly
Don Stewart

National Marketing Committee

The National Marketing Committee is responsible to the Board for the development of best practice marketing and fundraising proposals, which enhances Legacy's reputation and brand name while, where possible, cultivating long term revenue streams. This Committee held four (4) meetings during the reporting period. The National Marketing Committee has adopted a project management approach to the key fundraising campaigns held nationally each year with a lead Capital City Club appointed. The National Project Working Group reports to the NMC and undertakes the bulk of the project work. Activities included:

- Overseeing the ongoing management of the national website
- Development and oversight of National Campaigns
- Consultation on creative concepts and approval processes
- Oversight of National projects to ensure all Clubs benefit from a co-ordinated approach
- Maximised unpaid media during campaign times including TV appearances and special programs
- Ongoing digital media management (website, social media and other)

Finance, Audit and Risk Management

During the reporting year, the Finance, Audit and Risk Management Committee met by video-conference the week prior to each LA Inc. Board meeting. Seven (7) meetings were held during the reporting period including a Special Committee Meeting to review the audited accounts. At each meeting the accounts as at the end of the preceding month(s) were examined in detail, noting the end of month-to-date reserves and bank balances. The results of these considerations were provided in a report, together with the accounts to each subsequent Board meeting.

Additionally, in the internal audit function, the monthly summary of expenses including the detail of credit card usage, plus details of individual director's expenses were examined and endorsed. Details of educational scholarship grants approved by the Advocacy Committee were also noted as was the Treasurer's out-of-session approval for the commitment of such funds. Project income and expenses are monitored at each meeting.

The Board endorsed Strategic Risk Register was considered in overview at each meeting and in a rolling program, a review of four or five identified risks were addressed in detail. In view of the COVID-19 pandemic, this strategic risk was added to the program and is being monitored. During the year, the external auditors, Fortunity Assurance, continued their audit on LA Inc. producing the statutory accounts for both Legacy Australia Incorporated and the Legacy Australia Inc. Welfare Patriotic Fund for the period ended 30 June 2021. This was reviewed by the committee and submitted to the Board for endorsement.

In December 2020, Legatee John Spencer (Sydney) resigned from the Committee and Legatee Chris McGeoch (Port Macquarie Hastings) was appointed. Sadly, Legatee Spencer passed away in January 2021. We acknowledge his substantial contribution to the FARM Committee and to the whole of the Legacy movement.

A detailed Treasurer's Report is available with the 2020/2021 Financial Reports.

Governance Committee

The role of the Governance Committee is to assist the Board of Directors to develop plans, policies and procedures which enables the Board to comply with legislative and regulatory requirements and ensures that the Constitution and Bylaws of Legacy Australia Inc. are regularly reviewed for practicality and effectiveness. Furthermore, it is the role of the Governance Committee to ensure that the AGM of Legacy Australia Inc. is conducted in accordance with the LA Inc. Constitution.

During the reporting period, the Governance Committee held two (2) meetings and communicated regularly via email.

Due to the COVID-19 restrictions, the AGM of Legacy Australia Inc. was held in two parts. A review of the Definition of a Veteran in Annex A of the Code of Legacy as well as the voting model was undertaken, however, due to the complexities of navigating a video-conference AGM, the membership agreed to postpone consideration of these critical Special Resolutions until 2021.

Advocacy Committee

The Board's Advocacy Committee encompasses all matters relevant to compensation, well-being, and aged care. During the reporting period, the Advocacy Committee:

- Facilitated a best practice National Advocacy Forum Webinar due to the restrictions impeding travel to the Department of Veterans' Affairs offices in Canberra. Despite the change of format, the webinar attracted keynote speakers including Liz Cosson AM CSC Secretary, DVA; Ms Katrina Harry PSM, National Registrar, Veterans' Review Board and Dr Justine Ward, Principal Medical Officer, Repatriation Medical Authority. By presenting via Zoom, it engaged more Legacy Clubs, 22 in total and over 50 Advocates, some of which had never previously attended the annual Advocacy Forum in Canberra.
- The expanded membership of the National Advocacy Working Group (NAWG), comprising of Legatees and Staff worked efficiently in responding to advocacy policy enquiries and submissions in 2020-2021. Submissions included feedback on the National Commissioner for Defence and Veteran Suicide Prevention legislation, the Draft Veteran Family Strategy and Action Plan and on the consultation on the broad themes for the Royal Commission into Defence and Veteran Suicide. The NAWG also developed guidelines to assist Clubs in engaging beneficiaries with a disability. The NAWG developed 'The Legatee Toolbox', to provide Clubs with a 'refresher' resource on the role of a Legatee or a useful tool for incoming Legatees, which was well received by Legacy Clubs. The NAWG continues its work on developing a National Induction Program for Legatees.
- Legatee Elizabeth Ward from Brisbane Water (NSW) Legacy and National Welfare Advisor on the Advocacy Committee commenced a National Evaluation of Programs, Support and Services for the Well-Being of Legacy Beneficiaries. The evaluation will include a number of phases including the review of Club Concept Maps, one-on-one interviews with representatives, both Legatees and staff from participating Legacy Clubs and case studies to highlight exemplary programs from Clubs across the country. A final report will be made available to Clubs in the 2021-2022 financial year.
- Reviewed 26 applications by Clubs for Legacy Westpac Funding.

During the reporting year, Mr Peter Lawley (CEO Brisbane Water NSW Legacy) resigned from the position of National Aged Care Co-ordinator, a position he has held since 2012.

Mr Lawley has made a significant contribution to the Advocacy Committee and represented Legacy Australia Inc. on a number of national Aged Care Committees including the National Aged Care Alliance and the Department of Veterans' Affairs' National Aged and Community Care Forum. The LA Inc. Board extends to Peter Lawley, appreciation on behalf of all Legacy Clubs, for his significant contribution in ensuring that our beneficiaries have been well represented in National Aged Care discussions and decisions.

The LA Inc. Board is fortunate that Mr Shawn Bergquist (CEO Coffs Coast Legacy) has agreed to the appointment of National Aged Care Co-ordinator and values his expert input in this important portfolio.

Legacy 2030 Steering Committee

Legacy 2030 is the title given to the project to shape Legacy Australia to meet the challenges and opportunities for the next decade and beyond. At the 2019 National Conference in Bendigo, a paper titled 'A Strategic Intent to Define our Future' was presented. Open forum discussion followed with general recognition by Club delegates that change was inevitable and that there was a need for a plan for the future and that Legacy must adapt to the internal and external factors. Accepting that Legacy will remain as a Club based, volunteer, not for profit organisation, discussion was directed at the most effective structure/s to be pursued and the timetable for change as agreed at the 2019 AGM.

The Legacy 2030 Steering Committee has been tasked with providing thought leadership on all planning and implementation of Legacy 2030 milestones, and communications back to all Clubs. During the reporting period, the Committee met three times and provided three update reports to Clubs, and two discussion papers titled 'A Restructured Federation' and 'Constructing the Strawman' together with various tools for Clubs including a Club viability matrix, merge guidelines and a hypothetical rationalisation table. While an update report to the AGM 2020 was provided, due to its online delivery a robust discussion was not practicable. A further update will be provided at the 2021 AGM.

Centenary of Legacy Committee

The purpose of the Centenary of Legacy Committee is to assist the Board of Directors with the development of plans for Legacy's Centenary by acting as the initial focal point for ideas, activities and events to promote our Centenary and by coordinating national events and publicity.

The Committee met twice by Zoom during the reporting year primarily to identify and progress viable projects. One such project identified is a flagship event, the Legacy Centenary Torch Relay. During the reporting year the Committee progressed the project by recommending to the Legacy Australia Inc. Board that it engages an experienced event management company. Subsequently, Perfect Events has been appointed to work alongside Legacy Australia Office to organise the flagship event with the focus of celebrating and capturing the essence of the Legacy movement, particularly Legacy's role in Australian society.

Performance and Remuneration Committee

The Performance and Remuneration Committee is comprised of the Chairman, Vice Chairmen, Treasurer and Secretary of the Legacy Australia Inc. Board. The primary purpose of the Committee is the selection and appointment of the Chief Executive Officer, his / her remuneration and performance evaluation.

Brand Protection



Supporting our veterans' families

Legacy Australia Inc. is tasked with protecting the good name and reputation of Legacy.

The Legacy Brand related activities undertaken as part of this responsibility through 2019 - 2020 have included:

- Review and maintenance of the LA Inc. Risk Register;
- A standing 'risk' agenda item for the Finance, Audit and Risk Management (FARM) Committee, to review and update all risks regularly;
- Ongoing development of policies and procedures to ensure legal compliance and reduce the risk for Legacy Clubs;
- Maintenance of an Issues Register reviewed by the Legacy Australia Inc. Board;
- Monitoring of the compliance expectations of the Australian Charities and Not for Profit Commission (ACNC);
- Monitoring of the compliance expectations of the Privacy Commissioner; and
- Monitoring of the developments in compliance requirements of the fundraising industry.

On behalf of Clubs, Legacy Australia ensures the protection of Legacy's trademarks for posterity and against misuse by unauthorised parties or by like organisations.

During the reporting period, Legacy Australia, with the assistance of Legacy's trademark lawyers Davies Collison Cave Pty Ltd (DCC) completed the following:

- Monitor trademark applications with potential conflicts of Legacy's trademarks and actioned applications with a high risk of confusion by the public;
- Signed a Deed of Settlement with Western Australia Police Legacy Incorporated in keeping with all other jurisdictions of Australia;
- Registered LEGACY and torch device (stacked) in class 41;
- Legacy Clubs were provided with updated club logos that included a geographic descriptor and were required to have adopted the new format by 30 June 2021;
- Reviewed potential breaches of the trademark by the following organisations:
 - Legacy Lifestyles Support
 - Karidis Corporation
 - Great Barrier Reef Legacy;
- A fresh application for Legacy trademark No. 1798004, the LEGACY logo was filed to avoid removal for non-use across all subsets in class 41;
- Provide Police Legacy Tasmania Ltd with a letter of consent to use and register a logo as required by the Deed of Co-Existence between our two organisations; and
- Maintain the URL domain <legacy.org.au>. Also to note, a name change with the Registrar from "Legacy Australia Council Inc" to "Legacy Australia Incorporated."

Our Ambassadors



**THE HON DR BRENDAN
NELSON AO**



**MAJOR GENERAL STUART
SMITH AO DSC (RETD)**



**MR CHRIS JENKINS, CEO
THALES AUS & NZ**



**MS CHRISTINE
SIMPSON STOKES AM**



**MR GARRY BROWNE AM,
TRUSTEE JOHN & ANNA
BELFER TRUST**



MS LEESA KWOK



**MR BEN
ROBERTS-SMITH VC MG**

Each Ambassador is personally active in promoting Legacy's work while at the same time supporting and promoting Legacy to those with whom they interact.

Australia has four living Victoria Cross recipients. They are:

- Daniel Keighran VC
- Mark Donaldson VC
- Keith Payne VC AM
- Ben Roberts-Smith VC MG

Our VC's are willing to support Legacy in any way they can, provided they are available. All have attended and championed Legacy activities in the past few years. Mark Donaldson, a former Junior beneficiary at Coffs Coast Legacy, is now the Club's Patron. Keith Payne's wife Flo is active in Mackay Legacy where Keith serves as Patron.

National Advocacy

LA Inc.'s aim is to provide a caring service, not limited to financial support to the dependants, including by way of personal endeavour by Legatees.

The activities undertaken in terms of national advocacy through 2020 - 2021 have included:

- Chairman's participation in Ex-Service Organisation Round Table (ESORT) consultation with DVA;
- Participation in Working Groups and Committees to improve support systems:
 - Younger Veterans – Contemporary Needs Forum (YVF)
 - Female Veterans and Families Forum (FVFF)
 - Memorial for Families at the War Memorial
 - National Aged Care Alliance
 - National Aged & Community Care Forum
 - Female Veterans and Families Forum
 - Operational Working Party (OWP)
 - Council for Women and Families United by Defence Service;
- Participation in joint committees for Advocacy development;
- Making submissions to Government for policy and budget considerations;
- Active lobbying to Government decision-makers concerning benefits for widows and children of veterans;
- Canvassing compensation and wellbeing officers for information on emerging issues;
- Convening of National Advocacy Forum to provide professional development for Legatees and paid staff, and an opportunity to engage with senior DVA, VRB and RMA officials;
- Liaise with the wider Ex-Service Organisation community to identify issues and opportunities;
- Responding to requests for input to government legislation and policy review and development; and
- Dissemination of information across all Legacy.

National Policies/Services

To develop and implement, following endorsement by Legacy Clubs, policy on matters including:

- Compensation/ Pensions;
- Welfare/ Wellbeing; and
- Aged Care.

Policies and procedures updated in the last financial year include:

- POL-03 LA Inc. Risk Management Policy & Procedures;
- POL-10 LA Inc. Delegations Policy;
- POL-08 LA Inc. Beneficiary Protection Policy (previously the 'Client Protection Policy');
- PROC-01 LA Inc. Travel Expenses Policy & Procedure;
- POL-PROC-20 LA Inc. Bequest Policy and Procedure; and
- Annual Compliance Checklist for Legacy Clubs.

Others that were developed in the last financial year include:

- GLINE-03 Beneficiaries with a Disability Guidelines, and
- GLINE-04 Legacy Australia Education Fund Guidelines.

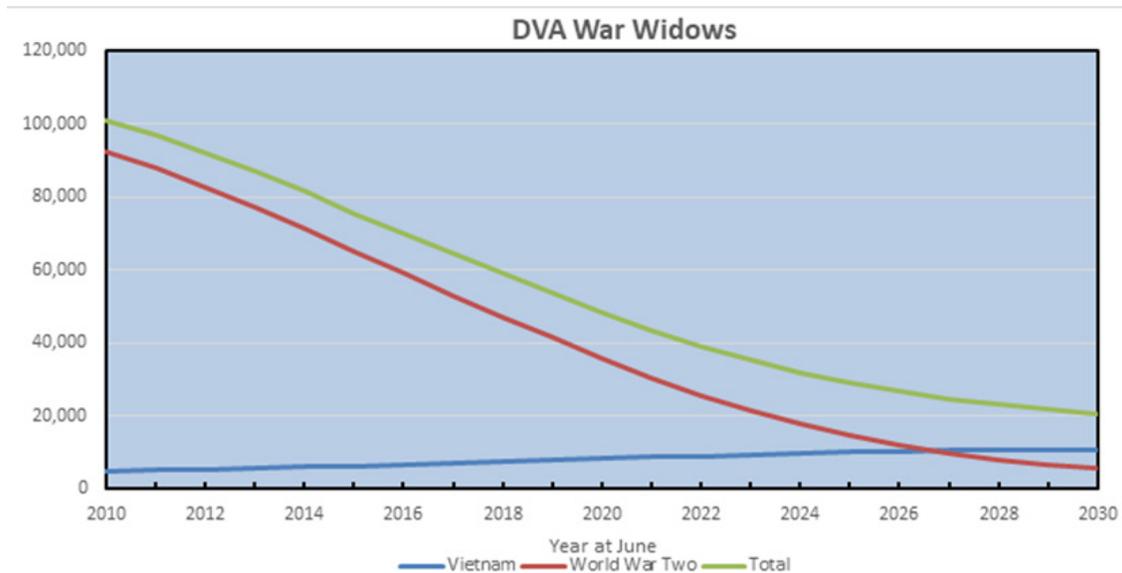
Compensation/Pension Support

Our compensation support continues to primarily focus on ensuring that our beneficiaries receive all their entitlements, including both pensions AND welfare entitlements.

Under clause 3.3.10 of Bylaws of Legacy Australia Incorporated, Clubs submitted the following pension's statistics for 2021:

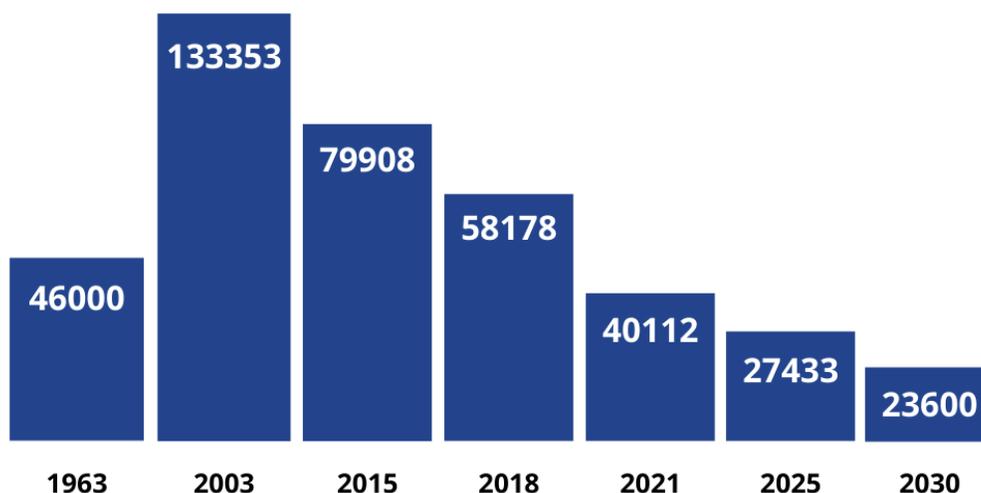
- 456 primary claims lodged with 64% accepted;
- 121 section 31 claims made with 6% accepted;
- 149 VRB claims made with 42% accepted; and
- 7 AAT cases with 14% accepted.

We currently have 24,757 of our widows on War Widows' Pensions under the VEA. That is 61.71% of all widows (total widows for 2020 - 40,112) registered with Legacy. Last year there were 31,333 or 71.04%. 84% of our beneficiaries are aged over 75. The tables below depict the DVA forecast of overall decline in widows' numbers as the wave of WWII widows pass on:



The downward trend of widows has continued because of our WWII widows passing on at a rate of around 15 per day. Based on this trend continuing, Legacy nationally will have around 32,000 widows registered in our centenary year of 2023 and down to 23,600 by 2030.

Decline in Widow(er)s Numbers



National Projects

John & Anna Belfer Trust

An amount of \$165,000 was donated by the Trustees of the John & Anna Belfer Trust during the FY 2020/2021. These monies were used to fund mutually agreed Legacy projects and programs, and in conjunction with the AWM, to assist in the social and personal development of Legacy beneficiaries and especially Legacy Youth. Examples include Legacy Natural Disaster Relief Fund of \$9,000 and Legacy Junior Camp of \$82,000.

Legacy Junior Public Speaking Award

There has been a continuation of providing funds for the final of the Legacy Junior Public Speaking Competition, assisting in raising the awareness in schools of Legacy and its ideals. The competition continues to be popular and well contested in those states that participate. Regrettably, the National Final that was due to be hosted by South Australia & Broken Hill Legacy, was cancelled in 2020 due to the COVID-19 restrictions and border closures.

Annual ANZAC Day Visit

Canberra Legacy, in conjunction with the Australian War Memorial (AWM), host the Annual ANZAC Day Visit (previously the Florance Foundation Visit) for Junior Legatees (aged between 13 and 18 years) from all over the country visiting Canberra for six days, concluding on the day after ANZAC Day. This annual activity did not take place in April 2021 for the second year running due to the COVID-19 pandemic. We hope to see this program return in April 2022.

Legacy Youth Camps

The Legacy Youth Camps are an integral part of helping and supporting young Legacy beneficiaries. These camps provide an opportunity for Legacy Youth to interact with other children in similar situations in a relaxed and fun environment.

Youth Camps are held across Australia, including in Busselton, Brisbane, Ballarat, Sydney and Wollongong. Unfortunately, the Sydney Camp had to be postponed due to the summer bushfires, as did the Brisbane, Ballarat and Wollongong Camp due to the COVID-19 pandemic restrictions.

A very generous allocation from the John & Anna Belfer Trust totalling \$82,000 helped ensure the success of camps that were able to go ahead.

*2021 Legacy Camp exploring
Busselton, WA*





Kathy & Joan, a Legacy family

National Disaster and Young Assistance Relief Fund

In the early part of 2021, parts of the eastern seaboard of Australia were significantly impacted by floods. A total of \$9,000 was distributed to Legacy Beneficiaries and Clubs to assist with the recovery from this flooding disaster.

Legacy Westpac Grant Fund

The Westpac Education Support scheme was continued for partners and children of veterans, utilising the donation from Westpac. In 2020-2021, 26 applications were submitted by Clubs. All 26 grants were awarded funding through the Legacy Westpac Fund.

As at 30 June 2021, a total of 207 grants have been awarded over the life of the Legacy Westpac Fund, with the first grant being awarded in 2016. During this time, 31 grants have been awarded to widows for retraining. 57 grants to beneficiaries undertaking tertiary studies, 43 for developmental activities, 28 grants for vocational studies, as well as 23 grants for secondary and 25 grants for primary educational activities.

In 2020 - 2021 Legacy Australia committed \$178,126 in new bursaries through the Legacy Westpac Fund and the John Gough Memorial Fund.

John Gough Memorial Scholarship

In this financial year, Legacy Australia continued the oversight of the John Gough Scholarship for Legacy youth administered through Australian Veterans Children's Assistance Trust (AVCAT) and awarded four new scholarships (in addition to ongoing scholarships from previous years). These scholarships are limited to tertiary study.

Legacy Week National Launch 2020

The Legacy Week National Launch was held on Monday 31 August 2020 in the Reg Saunders Courtyard of the Australian War Memorial (AWM), Canberra. Health Restrictions in the Australian Capital Territory required the outdoor gathering not to exceed 100 people. Despite the restrictions, the launch was well received by guests.

His Excellency General the Honourable David Hurley AC DSC (Retd) Governor-General of the Commonwealth of Australia, Patron of Legacy Australia and Her Excellency Mrs Linda Hurley attended the launch as Guests of Honour. His Excellency delivered an excellent speech that praised the good work done by Legatees across the country in support of our beneficiaries.

Mrs Kaye Mongan, a Canberra Legacy widow delivered an address that highlighted a multi-generational impact of Legacy in her life. Firstly, her grandmother and Mrs Mongan's mother were supported by Legacy following the death of their husbands. A truly remarkable address.

VIP's in attendance included:

- Senator the Honourable Linda Reynolds CSC, Minister for Defence, representing the Prime Minister of Australia
- Ms Meryl Swanson MP, representing the Leader of the Federal Opposition
- Senator the Honourable Jim Molan AO DSC, representing the Minister for Veterans' Affairs and Defence Personnel
- Lieutenant General Rick Burr AO DSC MVO, Chief of Army, representing the Chief of the Defence Force
- Rear Admiral Mark Hammond AM RAN, representing Chief of Navy
- Air Vice-Marshal Stephen Meredith AM DSM, representing Chief of Air Force
- Lieutenant General Greg Bilton DSC AO CSC, Chief of Joint Operations
- Corporal Mark Donaldson VC
- Mr Chris Jenkins, Chief Executive Officer of Thales Australia and New Zealand
- The Honourable Dr Brendan Nelson AO, President of Boeing Australia, New Zealand and South Pacific



"LEGACY IS A COMMITMENT TO A VERY STRONG MEMORY OF SERVICE IN OUR COUNTRY, AND WE WILL HONOUR IT NO MATTER THE CIRCUMSTANCES."

HIS EXCELLENCY THE GOVERNOR-GENERAL OF THE COMMONWEALTH OF AUSTRALIA, GENERAL THE HONOURABLE DAVID HURLEY AC DSC (RETD)

National Campaigns

2020 - 2021 National Campaigns

Capital City Legacy Clubs worked collaboratively through the National Project Working Group to deliver three national campaigns in 2020-2021. These campaigns were Anzac Day (led by Melbourne Legacy), Legacy Week (led by Sydney Legacy) and Remembrance Day (led by Brisbane Legacy).

National Website Redevelopment

The Legacy National website rebuild (Project Gellibrand) was completed and went live in November 2020. Legacy would like to especially thank Follow, a creative digital agency, for not only their work building the site, but supporting the site's functionality since.

Kokoda - Our Challenge, Their Legacy 2021

The Kokoda - Our Challenge, Their Legacy 2021 was postponed again this year due to the COVID-19 pandemic. It is hoped it will be able to be conducted in the second half of 2022 depending on international travel restrictions being lifted and the COVID-19 situation in PNG.



Kathryn & Imogen, Legacy Week family



Yulia & Javas, Remembrance Day family



Vicki & Isabella, ANZAC Day family

National Fundraising

The Legacy Australia Inc. Office is committed to ensuring that there is a single and consistent corporate image and to realise the economies of scale in fundraising costs and overheads across the Legacy movement. Activities in this regard include:

- Provision of merchandise for fundraising;
- Receipt and disbursement of donations and third-party fundraising;
- Corporate partnership programs;
- Approval of 3rd party fundraisers;
- Provision of support to 3rd party fundraisers; and
- Corporate partner liaison.

Benefits and Financial Support for Legacy Clubs

The Legacy Australia Inc. Office is the first point of contact for public enquiries and offers support to Legacy Clubs with branding, marketing and fundraising as requested.

The various activities of Legacy Australia Inc. provided benefits to Clubs in 2020 -2021 the order of \$511,468 through:



\$511,468

Total benefits to Legacy Beneficiaries and Clubs 2020-2021

\$124,135
Legacy Westpac Grant Funding



\$181,113
J & A Belfer Trust funds supporting Legacy Junior Camps, Legacy Youth Assistance Programmes and Legacy Natural Disaster Relief for beneficiaries affected by the bush fires and floods.



\$74,016
Disbursement of donations and 3rd party fundraising proceeds



\$72,626
Trademark protection, Insurance for clubs under LA Inc. premium, website licences, website development & support and fundraising platform fees



\$59,528
AVCAT Scholarships through the John Gough Fund

Support for Website Donations Management

Legacy Australia Inc. centrally managed Legacy's online donation portal and related disbursements to Clubs. This is done under the administration of Legacy Clubs Services on behalf of LA Inc. This enabled Clubs who participated in the automated system of disbursements to receive donations directly into their respective bank accounts promptly. In 2020/2021, a total of \$741,173 was donated to Legacy through Legacy's National website donate portal.

Support for Third Party Fundraising and Donations

Legacy Australia Inc. centrally managed Legacy's support to 3rd party fundraisers and related disbursements to Clubs. The net 3rd party fundraising and donations income disbursed to clubs in FY 2020/2021 were \$74,016. Legacy Australia Inc. absorbed the \$1,412 in associated 3rd party platform licences this Financial Year on behalf of Legacy Clubs.

Thales

In addition to the event sponsorship of Legacy Week, Thales continued their generous sponsorship of \$110,000 to Legacy Australia in this financial year.

Australian Defence Force

The ADF continues to support Legacy Australia through its various fundraising initiatives overseas. \$23,417 has been raised for Legacy Australia in this financial year. Defence Industry Studies Course (DISC) also conducted fundraising in support of Legacy and Soldier On. The course delivers Defence and industry executives an intimate understanding of Defence business while improving the collective knowledge of Australia's defence industry.

Australian Military Bank

Australian Military Bank donated \$14,531 to Legacy Australia through their Military Rewards cents rounding program for this financial year.

Bunnings

Bunnings Australia donated \$20,000 to Legacy Australia to help replace lost revenue from cancelled sausage sizzle fundraisers caused by the COVID-19 pandemic in the 2020-2021 financial year.

Foundations

This financial year, Legacy Australia received \$50,000 from the Australian Philanthropic Services Foundation and \$8,000 from JB Were Charitable Fund.

The Mad Hueys

The Mad Hueys donated \$14,038 from the sale of special release t-shirts to Legacy Australia this financial year.

Northrop Grumman

Northrop Grumman donated \$70,000 to support Legacy Youth assistance programs this financial year.

QinetiQ

Legacy received \$10,000 in donations for the 2020-2021 financial year.

Scentsy US

Scentsy donated \$15 from the sale of each Remembrance Candle Warmer, totalling \$23,940 for the 2020 - 2021 financial year.

Legacy Clubs



ALBURY · ARARAT · ARMIDALE · BALLARAT · BENDIGO · BRISBANE · BRISBANE WATER · BUNDABERG · CANBERRA · COFFS COAST · COLAC · FAR NORTH COAST · FAR NORTH QUEENSLAND · GEELONG · GOLD COAST · GOULBURN · GRAFTON · HAMILTON · HOBART · HUNTER · INVERELL · IPSWICH · LACHLAN · LAUNCESTON · LONDON · MACKAY · MELBOURNE · MILDURA · MORNINGTON PENINSULA · NEWCASTLE · NORTHERN QUEENSLAND · NORTHERN TERRITORY · ORANGE · PORT MACQUARIE HASTINGS · QUEANBEYAN-EDEN-MONARO · SHEPPARTON · SOUTH AUSTRALIA & BROKEN HILL · SYDNEY · TAMWORTH · TAREE · TOOWOOMBA · WAGGA WAGGA · WARRNAMBOOL · WESTERN AUSTRALIA · WOLLONGONG + SOUTH COAST ·

National Sponsors

John & Anna Belfer Trust



National Supporters



AUSTRALIAN
DEFENCE FORCE



DOWNIES

